



**CLIENT**

*Case Study*



**Ambassador<sup>®</sup>**  
Services



## The Amazing Change with uSource Tech at Ambassador Services!

Hey everyone! Let's talk about Ambassador Services – they've been around since 2007, run by Carlos Telles. They're big shots, serving national accounts all across the USA. Let's check out their journey.

*Brief Overview*



Before uSource came along, Ambassador Services had some big problems:

1

**Team Troubles:** Getting different departments to work together was like herding cats. Everyone was using different platforms, making teamwork a real challenge.

**Info Maze:** Imagine trying to find your way through a maze – that's what it was like trying to gather scattered info. Total headache!

2

3

**Doc Drama:** Keeping important documents safe and organized was tough. One wrong move, and poof – there goes your paperwork!

Challenges



But then uSource showed up and changed the game:

**1**

**Team Unity:** With uSource, everyone started playing on the same team. It's like they found the secret code for teamwork!

**Task Time:** No more juggling a bunch of screens – uSource put everything in one place. Managing tasks became a piece of cake!

**2**

**3**

**Super Safe:** uSource made sure all their data was locked up tight. Say goodbye to lost files!



*The uSource Magic*



And the best part? The results were awesome:

**Super Fast:** Working together got a whole lot easier, making Ambassador Services super speedy!

**Time Saver:** Remember all those hours wasted on boring data stuff? Well, uSource saved the day, giving everyone back three whole hours a week!

**Easy Peasy:** No more scrambling to find documents – uSource made everything easy to find, fixing problems in a snap!

*The Good Stuff*



In the end, **uSource** wasn't just a **tool** – **it was a lifesaver**. It brought Ambassador Services together, fixed all their headaches, and made them better than ever. So, next time you're stuck with a big mess of work, remember – there's a better way.

*Conclusions*